

www.emluk.com +44 (0)20 7930 9333 37-39 Maida Vale London W9 1TP

PLEASE NOTE THAT ALL MAINTENANCE ISSUES NEED TO BE SUBMITTED to maintenance@emluk.com

When reporting an issue you should provide the following details:

- Location: Clearly specify the exact location of the issue within your unit (e.g., kitchen, bathroom, living room).
- Description: Provide a detailed description of the problem (e.g., a leaking faucet, a broken light switch, a malfunctioning appliance).
- Photographs/Videos: Attach relevant photos or videos of the issue, if possible.

Please remember, the more detailed your report, the faster the issue can be seen to. Incomplete information may lead to delays.

